

Applications Engineer

- Product Application Developer

Proposal documents for new product conceptual applications (Six Sigma)

- Gather Information
 - Informative interview with interview guides and schedules (SME, business professionals, users, supply chain)
 - Research (knowledge bases, B2B pubs, journals, webs, blogs, discussion groups)
- Design proposals for audience, purpose, context using Information Design
- Manage final deliverable to decision makers in R&D and Business

- Technical Expert

Multi-faceted technical expertise

- Instructional trainer using tools like e-learning and on-site presentations
- Compliance Watchdog for RoHS, COTS, Policy and Procedures
- Product Support

Applications Engineer (cont'd)

- Technical Communication Coordinator
 - Coordinates proposals
(researcher, technical writer and editor, information design)
 - Authors and manages publishing projects
(editor, technical newsletters, B2B communication)
 - Coordinates publishing methods
(web, electronic and print production)
- Domain knowledge
 - Degree in BSEET
 - Graduate study in English Technical Communication
 - 20 years of design, support, and project management
 - Process and systems oriented
 - Remote virtual trainer experience (voice of the customer)